

Oreta Masina Mapu-Tupola, MSW

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Education

Current Argosy University – Sandy, Utah/Honolulu, Hawaii
EDD, Organizational Leadership

2009 University of Hawaii Manoa-honolulu, HI
Masters in Social Work (Health Concentration)

2005 Brigham Young University of Hawaii - Laie, Hawaii
Bachelors of Social Science

Teaching Experience

2017-2018 Practicum Instructor, University of Utah

2016-2017 Practicum Instructor, Brigham Young University

Clinical Experience

2019-2020 University of Utah South Main Public Health Center/Maliheh Free Clinic

2016-2018 Association for Utah Community Health Centers, Community Health
Worker Specialist and Consultant

2009- 2015 Koolauloa Community Health Center, Chief Operations Officer

Grants

2014 Health Resource and Services Administration School Based Health Center
Construction Grant

2014 Federal Marketplace Navigators Grant

2012 The Hawaii Asthma Initiative (HAI)

2011 Health Resource and Services Administration PCMH Grant

2009 Susan G. Komen Grant

Ongoing Primary Care Grant

Ongoing HRSA 330 E Grant

Ongoing Hawaii Breast and Cervical Cancer Control Program

Awards/Recognitions

2019 - AHEC Preceptor of the Year

2018 - Community Health Worker of the Year

2018 - PIK2AR Volunteer Award

Professional Memberships

2016 - Current	American Public Health Association
2016 - Current	Utah Public Health Association
2016 - Current	UPHA Community Health Worker Section
2005 - Current	National Association of Social Workers

Professional Activities

2017 - Current	Regional Health Equity Council
2017 - Current	Community Health Worker Caucus
2017 - Current	Pioneer Rugby Education Committee
2016 - Current	Utah Department of Health Community Health Coalition
2016 - Current	Refugee Wellness Advisory Board Member
2016 - Current	BRIDGES Advisory Board Member
2016 - Current	Pacific Island Heritage Kick Off, Operations
2016 - 2019	Utah Public Health Association Community Health
2016 - Current	Utah Pacific Island Health Coalition, Director UC
2016 - 2017	Curriculum Development Team
2016 - 2017	Workforce Development Workgroup
2016 - 2017	Sustainable Financing Workgroup
2016 -2017	Certification Subcommittee

Presentations

Oral Presentations

Utah Health Policy Project Case Management
Pacific Island Diabetes Prevention Program
KavaTalks Annual Fundraising Event,
National Tongan American Society Town Hall Meeting, Utah County
Utah Public Health Association, Student Assembly Break Out
Utah Public Health Association, Community Health Worker Break Out
Department of Human Services Transitions Academy
Pacific Island Knowledge 2 Action Resources Violence Prevention Conference
Pacific Island Knowledge 2 Action Resources Utah South Tongan Stake Bishops Retreat
University of Utah Community Health Worker Research Panel
Brigham Young University Public Health and Nursing
Health Choice Utah Connect the Dots

University of Utah, Family and Preventive Medicine, Community Health Worker May 11, 2019 - Current

- Develop strategic plan for Salt Lake County Pacific Islander Community engagement to address health disparities in cooperation with the Utah Pacific Islander Health Coalition (UPIHC).
- Work with clinics at which members of the Native Hawaiian/Pacific Islander population are patients, and make appropriate referrals to bridge clinics.
- May refer or advise clients with diabetes and other chronic diseases to a certified diabetes/chronic disease self-management program.
- Refer clients with pre-diabetes to the Diabetes Prevention Program (DPP).
- Conduct health screenings for blood sugar, cholesterol, blood pressure, and body weight (screening training available).
- Provide health counseling and education to increase knowledge of self- sufficiency.
- Help clients in identifying their health goals; work closely with patients and wellness coach to help patients determine the best course of action for good health.

- Identify and help coordinate community events and workshops.
- Participate in various community events helping community members with diabetes education and health needs.
- Provide outreach to potential and existing clients in the community and at events.
- Collaborate with other Health Sciences entities working within the Pacific Islander community.
- Coordinate in-clinic activities with clinic managers and medical director. 13. Facilitate the community involvement in University initiatives regarding Pacific Islander Community-based research.
- Assist in the coordination of client referrals to housing, food, transportation, and other social services as needed.
- Work with staff and volunteers to establish trusting relationships with clients while providing support and encouragement.
- Fill out client electronic intake questionnaire and screening assessment.
- Make regular follow-up calls and assist patients with follow-up appointments.

Asian American Community Health Organization, Oakland CA November 2019

- Pacific Island Diabetes Prevention Program Evaluator
- Analyze and Collect data for all Pacific Sites Diabetes Programs
- Weekly Training calls with sites to ensure compliance with CDC DPP Standards
- Develop tracking and evaluation tools to monitor site progress
- Coordinate quarterly meetings for Learning Sessions and Training
- Report to CDC monthly progress
- Provide oversight of data collection and submissions to CDC

Utah Public Health Association, Millcreek, UT December 2018 - Current

- Contractor to Association of Utah Community Health and UPHA CHW Section
- Training of newly hired CHWs
- Consulting with CHW Program manager and CHW leads on program coordination and staff development
- Training and Capacity Building of CHWs under the Alliance and Community Programs
- Development of CHW Training Curriculum and Tools

Pacific Island Knowledge 2 Action Resources, Taylorsville, UT 2016 - 2018

- Contractor - Community Educator for Families Talking Together Grant
- Pacific Island Women's Empowerment Facilitator
- Violence Prevention Curriculum Development
- Director Of Operations Pacific Island Heritage Month Kick Off Event
- Grant Writer
- Community Events Organizer

Utah Public Health Association, Millcreek, UT March 2016 – Current

- CHW Training Curriculum and Obtain Partnership Approval to
- Utah CHWC Curriculum development committee and writing team.
- Ensure that training model selected includes best practices of what has been demonstrated as the most important components of CHW training
- Establish Culturally-based Core Competencies
- Assist with Implementation CHW Training and programs in different settings
- Apply Public Health Concepts and Approaches
- Community Capacity Building
- Test and Evaluate Utah's CHW Curriculum's Methods, Materials and Outcomes
- Provide training to CHWs using the selected Curriculum, then test and evaluate.
- Use the evaluation and feedback from test trainees to make adjustments to the curriculum.

- Develop, Test, Obtain Approval and Begin Using the CHW Training Schedule System
- Design / develop or purchase an online training reservation system.
- Test and evaluate the selected or developed Utah CHW Training Curriculum.
- Tailor the methods and materials from the selected curriculum to Utah's unique CHW environment.
- Using the evaluation and feedback from test trainees, make any final adjustments to the curriculum.
- Provide Training - First to the Five IHC funded AUCH CHWs, and Second Make Training to all Utah CHWs
- Provide Training first to the five CHWs hired by AUCH for the Intermountain initiative.
- Teach the Utah CHW training curriculum to others CHWs.
- Provide Training opportunities to all CHWs in Utah.

Sr. Director of Travel and Clinical Support Services/Administrator of Clinical Operations

Aloha Care, Honolulu, HI November 2014 – September 2015

- Oversight and management of the Travel and Clinical Prior Authorization Process.
- Responsible for development, monitoring, and tracking CMS regulations for Medical Management.
- Develop Dashboard for the Transition of Care Services department.
- Develop and Implement Community model outreach services to Nurse Care Management Teams
- Address all grievances and appeals related to travel and clinical operations
- Responsible for integrating administration and clinical operations within the clinical division
- Responsible for ensuring Center for Medicaid and Medicare Services, National Committee Quality Assurance, Medicaid Quest Division compliance is met related to travel and clinical operations.
- Work with Provider Relations/Customer Service/Marketing/Clinical Services/Quality Department in order to develop communications plan and effective outreach best practices to better serve providers and consumers.

Chief Operations Officer/Case Manager/Grant and Contract Coordinator

Ko'olauloa Health Center, Hauula, HI 2009-2015

- Works directly with providers, patients, and other medical staff regarding Quality Assurance, Clinical, IT, Pharmacy, Front Office and Finance Department compliance and operations.
- Oversight and Direct Supervision of Community Outreach Team and Programs
- Research evidence-based interventions and education to increase knowledge and awareness of health needs in the community.
- Develop and implementation of Patient Centered Medical Home Initiative
- Play key role in developing an effective program for recruitment, maintenance and patient education on adherence to medications, the importance of breast health, and Pediatric Asthma Control.
- Prepare quality improvement reports, Activity reports, monthly progress reports and corporate financial reports and service contracts.
- Grant Coordinator: Coordination of all KCHWC grants and contracts. Organize, compose, and compile all required documents for submission on grants.gov/HRSA EHB, State.
- Work in collaboration with other community entities
- Work in collaboration with the Hawaii Primary Care Association and the State of Hawaii Department of Health and Education
- Advocate for Health laws and bills in the State Legislature

The Bobby Benson Center Therapist II Kahuku, HI 96731

- Group Work (Process Groups, Family Sessions, Goals Group)
- CD Education Group
- Individual Counseling (Cognitive Behavioral Therapy, Motivational Interviewing, Client Centered, Brief Strategic Family Therapy)
- Case Reviews with Clinical Team
- IDAP, Aloha Assessment, BDI,
- Client Centered Therapy, Motivational Interviewing, Cognitive Behavioral Therapy, Reality Therapy, Expressive Arts Therapy, Kohlberg's Stages of Moral Development etc.

Kahuku Medical Center Emergency Room Clerk Kahuku, HI 96731

- Register in and out patients in the KMC emergency room, Collect insurance information and payment.
- Input patients in McKesson System
- Prepare Nurses and Doctors Charts
- Make Phone calls to other providers for referrals, patient information and transports by EMS/AMS.
- Lock up Medical Center
- Break down all charts for Doctors Billing, Coding and File Charts
- Bill Insurance for Doctors and Register in RPMS system File Charts for Primary Care Physicians and fax or put in doctor's box

Domestic Violence Children's Group Facilitator, Salvation Army Family Treatment

- Facilitate Domestic Violence Children's Group Age: 5-10.
- Cycle of Violence/Lokahi Wheel
- Na Lei Lokahi Domestic Violence Presenter (Kahuku High School, Brigham Young University, UH Manoa)
- Advocate for and lobbying for Legislative bills that relate to Domestic Violence funding and laws
- Summer Aide, City and County Parks and Recreation Kahuku, HI 2007
- Cultural Dance Instructor (Hawaiian, Samoan, American, Martial Arts, Hip Hop)
- Supervisor Junior Leaders
- Provide a safe and fun environment for children to learn healthy socialization skills, diverse cultural values and traditions, a variety of interactive play through sports and expressive arts, leadership, performance arts, and exploration.
- Work with diverse family dynamics (Foster children, different cultures, etc.)
- Assisted Women and children dealing with Domestic Violence through Group facilitation, Case Management, Outreach services, TRO, Transport to DV Shelter, Resource management, Seeking Safety, Individual Counseling, Substance Abuse
- Project coordinator for "Empty Place at the Table"

Brigham Young University Counseling Services, Laie, HI

- Academic Counseling/Intern Student, Students on Grade Warning, Probation, Suspension
Communication with professors and students, academic work plan, set goals and interventions to assist students in reaching required academic standards. Follow up with professors and students on academic progress. Work with Special Needs population.
- Counselor Honor Code, assist students who have broken honor code. Assess student situation and refer to ward Bishopric and or appropriate leaders in order to determine consequences.
- Counseling students dealing with personal/family issues that are affecting their academic performance.

References:

**Paul Wightman, Utah Public Health Association Executive Director
Phone: 801-828-0019 Email: director@upha.org**

**Starr Stratford, Association of Utah Community Health Centers
Phone: 801-369-7950 Email: starr@auch.org**

**Heather Borski, Utah Department of Health Division Director
Phone: 801-538-9998 Email: hborski@utah.gov**

**Joyce Kim, Utah Partners for Health Outreach Coordinator
Phone: 801-419-4666 Email: Joycelyn.Kim@steward.org**