
JOÉL ARVIZO-ZAVALA

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Education

Health Promotion & Education

Bachelors of Science - 2006

Emphasis: Adverse-health prevention for diverse communities

Education, Culture & Society

Masters of Education - 2008

Emphasis: Culturally relevant teaching and education

Work Experience

Case Manager & Court Liaison

January 2019 – Present

Salt Lake City, Utah

First Step House

Professional Overview: Work collaboratively with judicial and legal partners to support clients in completion of court ordered sanctions and restitution on their journey to substance abuse recovery. Support clients in court by serving as an advocate and hub of communication between our organization and court. Specifically collaborate with the Family Dependency Drug Court teams and other judicial committees to provide treatment updates on shared clients.

Curriculum Specialist

October 2019 – June 2020

Salt Lake City, Utah

Utah Division of State History

Professional Overview: Worked collaboratively as a team of curriculum writers to research, develop, and publish K-12 curriculum for the John Jarvie Ranch State Historical Site in Dutch John, UT. The project brings to fruition the needs of the Bureau of Land Management to have interactive, culturally relevant, and extension-learning curriculum for students to learn about the state historical site.

Customer Service Supervisor

December 2018 – June 2019

Holladay, Utah

Holladay-Lions Recreation Center

Professional Overview: This position provides training, on-boarding, and other professional learning supports for front desk attendants at the Holladay Lions Fitness & Recreation Center. Through solution-focused initiatives, this position supports patrons and members of the recreation center in getting access to resources and services related to membership activation and renewal, daily admissions, recreation enrollment for youth and adults, as well as ensuring up-to-date information in the center's point of sale (POS) system - Sportsman.

Associate Instructor

August 2008 – May 2019

Salt Lake City, Utah

University of Utah

Professional Overview: Developed syllabi, curriculum, and community-based learning programs for undergraduate and graduate students enrolled in the following courses: Family-school-community Partnerships (English & Spanish Sections), Introduction to Teaching, Community Development, Pedagogy of Health Sciences (English & Spanish Sections), and more.

Partnership Manager

August 2007 – August 2012

Salt Lake City, UT

University Neighborhood Partners

Professional Overview: Facilitated the creation of and maintenance of 9 campus-community partnerships; including but not limited to: family and youth empowerment centers; higher education access and preparation programs; community health equity programs, and more.

Additional Skills

- Languages: English & Spanish
 - Renewal Certification: CHES
 - Internship: UT Poison Control
 - Knowledge: Community Outreach
 - Computer: Microsoft Suite
 - Training: Cultural Competency
 - Training: Trauma-Informed Care
 - Knowledge: Program Planning
 - Supervision: 6+ Years
 - Research: Data Analysis
 - Years of Health Experience: 4+
 - Knowledge: Staff Development
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