

John L. Joseph

Self-motivated, hardworking and multilingual professional

Master of Public Health Degree. Pays attention to detail, and dependable. Strong interpersonal communication skills. Over ten years of working with diverse population and extensive knowledge of serving people with disability. Work well under pressure. A team player and excellent customer service skills.

SIGNIFICANT ACCOMPLISHMENTS

- **Developed and implemented an ‘at risk’ teen violence prevention program in the community, reducing the rate of teen violence in the area by 50% year to year.**
- **Offered plans for enhancement in which immigrants/refugee children are encouraged to engage in the learning process.**

EXPERIENCE

Copper Hills Youth Center ***Mental Health Worker***

2017-Present

- Mentored patients, to enable them to maintain positive and objective attitude.
- Performed oversight of direct care of patients and documented daily rounds and findings.
- Provided optimal supervision to patients on one-to-one and other precautions.
- Tracked daily incidents, identified trends, and completed incidents reports.
- Participated in crisis intervention support, include physical restraints and verbal de-escalation.
- Ran group programs in daily basis.

Salt Lake Valley Health Department ***Community Developer-internship***

2012- 2013

- Assisted in program planning, policy and procedure development
- Conducted research to investigate health issues within the community.
- Developed program goals and plans for implementation, to alleviated teen crime related problems in the community.
- Collaborated regularly with State agencies and Stakeholders.
- Conducted meetings with faith-based leaders and teen parent to address teen behaviors and education achievement.

Sudanese Community in Uta ***Social Service Facilitator***

2010-2012

- Worked with families referred from other organizations and connected them to support resources.
- Developed and maintained working relationships with clients and community organizations
- Coordinated clients with employers and transported them to skill training center.
- Prepared quarterly reports as needed.

Valley Mental Health

2008-2010

Case Manager

- Participated in regular case management program meetings.
- Maintained regular communication with families, schools, physicians and other resources.
- Worked with clients under a patient centered care approach.
- Evaluated client's strength and weakness to determined mental health status and referred them for psychiatric evaluation.
- Prepared quarterly report as needed.

DWS-Department of Workforce Services

2008-2008

Eligibility Specialist

- Performed interactive interviews to elicit eligibility information from clients.
- Identified need for public assistance programs and services.
- Applied complex policies and procedures in determining initial and/or continuing eligibility.
- Coordinated with medical providers, health care professionals and with State and Federal agencies.

Asian Association of Utah

2003-2005

Job Developer & Interpreter

- Interpreted to culturally diverse refugees in both job searches and medical settings.
- Transported clients to job search, doctor's appointments and assisted in paperwork.
- Mentored new refugee arrivals behavioral techniques to shape their social behaviors.
- Assisted in coordinating clients with educational and professional training.
- Advocated for clients as needed in clinical and other social services settings.

Salt Lake City School District

2000-2003

After School Program Coordinator/Teacher's Aide

- Lead after School programs and mentored students towards high educational achievements.
- Prepared lesson plans, tutored students in one on one basis and in group setting.
- Advocated to students when needed and organized meetings occasionally with the parents.

EDUCATION**Westminster College, Salt Lake City, Utah**

2010-2014

Master of Public Health (MPH), emphasis in Health Promotion & Education.**University of Utah, Salt Lake City, Utah**

2002-2007

Bachelor of Science (B S), Behavioral Science & Health, Minor in Nutrition**Computer skills**

Proficient in Microsoft office

Languages:

English, Arabic, Swahili, Bari/Kakwa, Lingala, some conversational Spanish and French